

## CARE AND MAINTENANCE

Pentalquartz is an extremely low maintenance surface that is not easily damaged. Following a few simple instructions will keep your countertop looking like new for many years to come.

- Use mild soap and warm water for routine daily cleaning. Be sure to rinse thoroughly.
- For stubborn spots, use a soft cloth or a non-scratch scrub pad, and a mild non-abrasive cleanser, with a neutral PH.
- For dried residue, a flat object such as a plastic putty knife can be used to gently scrape off the foreign material.
- Honed surfaces can show fingerprints and other signs of daily living more readily than polished surfaces, and will require more frequent maintenance. Honed surfaces can be cleaned as described above.
- Although Pentalquartz is extremely scratch resistant, it is not scratch proof. You should never cut or chop directly on your countertop. Always use a cutting board.
- Always use a hot pad or trivet when setting down hot objects, such as hot pans or plates. Direct contact with extremely high heat can cause damage.
- Take care to avoid spilling harsh chemicals such as drain cleaners, paint strippers, oven cleaners, bleaches, etc on your Pental Quartz countertop.

## HONED & SATIN FINISHES:

Pentalquartz offers you not only a wide range of colors, but of finishes as well; including polished, honed, satin, and brushed. Just as each finish has a different look; it also has slightly different characteristics.

PentalQuartz is a beautiful and durable non-porous surface. Some colors are available in our HONED or SATIN finish which offers the soft appearance of a lower sheen compared to the POLISHED finish. The HONED and SATIN finishes require slightly more maintenance than our polished finished materials. Since the honed or satin finish actually creates more surface area to the material it has the potential to show more signs of living from daily use. Possible marks from metal cookware or utensils; fingerprints, food and beverages, and other items placed on, or moved across the countertop, may be visible on the surface. Most marks can be easily removed with a cloth or sponge; or by using household cleaners such as a cleaning eraser or carefully scrubbing with a sponge and a non-abrasive cleaner such as Soft Scrub Advanced Cleaner®. Over time the Honed or Satin finish will develop character and a patina unique to each customer.

Honed and satin finishes can be cleaned using the same products and methods as other finishes, please see our care and maintenance guide at: [www.pentalquartz.com](http://www.pentalquartz.com)

Signing this document acknowledges that you fully understand the unique characteristics of a honed and satin finishes. That it will be more likely to show scuffs, marks, and fingerprints, and it will require more frequent or intense cleaning and maintenance to keep it free from marks.

Warranty issued by Pental Granite & Marble for Pentalquartz covers manufacturing defects; however the marks that commonly occur on honed and satin finishes, are inherent to the material, and are not covered under the terms of the warranty.